

## Electronic Acknowledgement Receipt

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|---|---|
| <b>EFS ID:</b>                              | 2979249   |
| <b>Application Number:</b>                  | 10632615  |
| <b>International Application Number:</b>    |   |
| <b>Confirmation Number:</b>                 | 4771  |
| <b>Title of Invention:</b>                  | CONTACT CENTER WITH NORMALIZED MULTIPLE PROTOCOL ARCHITECTURE |
| <b>First Named Inventor/Applicant Name:</b> | Carl Schoeneberger  |
| <b>Customer Number:</b>                     | 29053   |
| <b>Filer:</b>                               | David H. Tannenbaum/Scott Matthews                            |
| <b>Filer Authorized By:</b>                 | David H. Tannenbaum   |
| <b>Attorney Docket Number:</b>              | NUASI-00101   |
| <b>Receipt Date:</b>                        | 11-MAR-2008   |
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| <b>Application Type:</b>                    | Utility under 35 USC 111(a)                                   |

### Payment information:

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|--|-----------------|
| Submitted with Payment                   | yes             |
| Payment Type                             | Deposit Account |
| Payment was successfully received in RAM | \$ 1740         |
| RAM confirmation Number                  | 8479            |
| Deposit Account                          | 062380          |
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# File Listing:

| Document Number              | Document Description                    | File Name                       | File Size(Bytes) /Message Digest                    | Multi Part /.zip | Pages (if appl.) |
|------------------------------|---|---------------------------------|---|------------------|------------------|
| 1                            | Miscellaneous Incoming Letter           | 10632615CertEfileIssueFee.pdf   | 27125<br>b0cb495d8d5c5067e4b6c7005fbbd7c1d1c38557bd | no               | 1                |
| Warnings:                    |   |                                 |   |                  |                  |
| Information:                 |   |                                 |   |                  |                  |
| 2                            | Post Allowance Communication - Incoming | 10632615CommentsOnAllowance.pdf | 91290<br>13900a9d25e9f3d73b182b79b74ab026b3348c1    | no               | 2                |
| Warnings:                    |   |                                 |   |                  |                  |
| Information:                 |   |                                 |   |                  |                  |
| 3                            | Miscellaneous Incoming Letter           | 10632615CopyIDS.pdf             | 263554<br>006135a64e89148231d9b061706410534171c900  | no               | 8                |
| Warnings:                    |   |                                 |   |                  |                  |
| Information:                 |   |                                 |   |                  |                  |
| 4                            | Issue Fee Payment (PTO-85B)             | 10632615PartBIssueFee.pdf       | 110659<br>1855490b3304736e7c6b9e9d23ce2032de5632b   | no               | 1                |
| Warnings:                    |   |                                 |   |                  |                  |
| Information:                 |   |                                 |   |                  |                  |
| 5                            | New or Additional Drawings              | 10632615CorrectedDrawings.pdf   | 712357<br>f7699854efce5c2870c29e40b14487c2851b5a8   | no               | 27               |
| Warnings:                    |   |                                 |   |                  |                  |
| Information:                 |   |                                 |   |                  |                  |
| 6                            | Fee Worksheet (PTO-06)                  | fee-info.pdf                    | 8328<br>ea21690c4b73a1c27a9bcbad15241974b05a4d      | no               | 2                |
| Warnings:                    |   |                                 |   |                  |                  |
| Information:                 |   |                                 |   |                  |                  |
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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

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